

IMPORTANT COVID-19 MESSAGE from HOT

We are open for business, however we have altered our check in process to a car-side concierge service. This is to limit the number of clients in our lobby at one time. If your pet is experiencing a true life-threatening emergency, call ahead to [512-337-3248](tel:512-337-3248) to let us know you are on your way so we can be prepared for your arrival. When you arrive, ring the doorbell and someone will help you immediately. All other clients please see our [check-in process here](#).

FOR THE SAFETY OF OUR STAFF AND CLIENTS, IF YOU ARE EXPERIENCING ANY COVID-19 SYMPTOMS, (COUGHING, FEVER OR DIFFICULTY BREATHING), WE ASK THAT YOU DO NOT ENTER OUR BUILDING.

COVID-19 CHECK IN PROCEDURES:



