

AVES Coronavirus Disease (COVID-19) Update

At AVES, the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) continues to evolve, we want to assure you that we plan to remain open 24/7 for emergencies and continue uninterrupted specialty care. At this time, we have implemented a temporary limited access plan for the protection of our clients, staff, and families.

If your pet has been referred to AVES or your pet is experiencing an emergency, please call AVES prior to your arrival at 512-343-2837 and we will provide you with instructions.

If you are feeling ill or have traveled to any of the CDC level 3 areas in the last 30 days, please let us know upon calling.

Pet owners will not be permitted to enter the hospital until further notice.

Inside our hospital, we have increased the frequency of our rigid cleaning and disinfecting protocols. Additionally, all CDC guidelines are being closely followed by our team, including:

- Employees who feel ill are instructed to stay home and consult their healthcare provider.
- Employees are being vigilant about frequent hand washing and covering coughs and sneezes.
- As always, exam rooms will be disinfected between patients with healthcare grade disinfectant.

We are closely monitoring the guidance from the Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

Please do not hesitate to reach out to me or any one of our staff members should you have any questions. We appreciate your understanding during this uncertain time.

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